



## How to Check In / Registration Method



Even if you use the app, please bring your patient registration card as it may be required.

KYOTO UNIVERSITY HOSPITAL  
4 4 テスト  
00-000-044

QR code and barcode

②

**Contact** Schedule Payment method

🔊 Reception 14:35  
You have arrived at the hospital.  
Please select Receive.

15:00 | 呼吸器内科  
Consultation  
テスト医 [呼出受信機  
動作テスト] 217号室

③ **Reception**

Home Reservation **Guidance** Feature Set

①

Please keep your smartphone's Bluetooth turned on and Location Services set to "Always Allow" while you are in the hospital.

When you enter the hospital, a notification will be sent to your smartphone based on your location to confirm your arrival.

- ① Go to the "Guidance" menu.
- ② Tap on the "Contact" tab and check the reception guide displayed there.
- ③ Tap "Reception"

**Note1:** You cannot check in before 8:15 AM.

**Note2:** A message will appear if your health insurance card has not been verified.

Please have it checked at the insurance verification counter.

**Note3:** Please note that various tests such as blood tests, urine tests, and radiology exams require a separate check-in at their respective reception desks.



## Medical Examination and Test Guide

4 4 テスト  
00-000-044

Activate guidance

 Receiving call  
Please answer it

**Contact** Schedule Payment method

 Call 14:43  
呼吸器内科  
Please wait in front of the examination room.

 Display hospital map

Not available now

OK

Home Reservation **Guidance** Feature Set

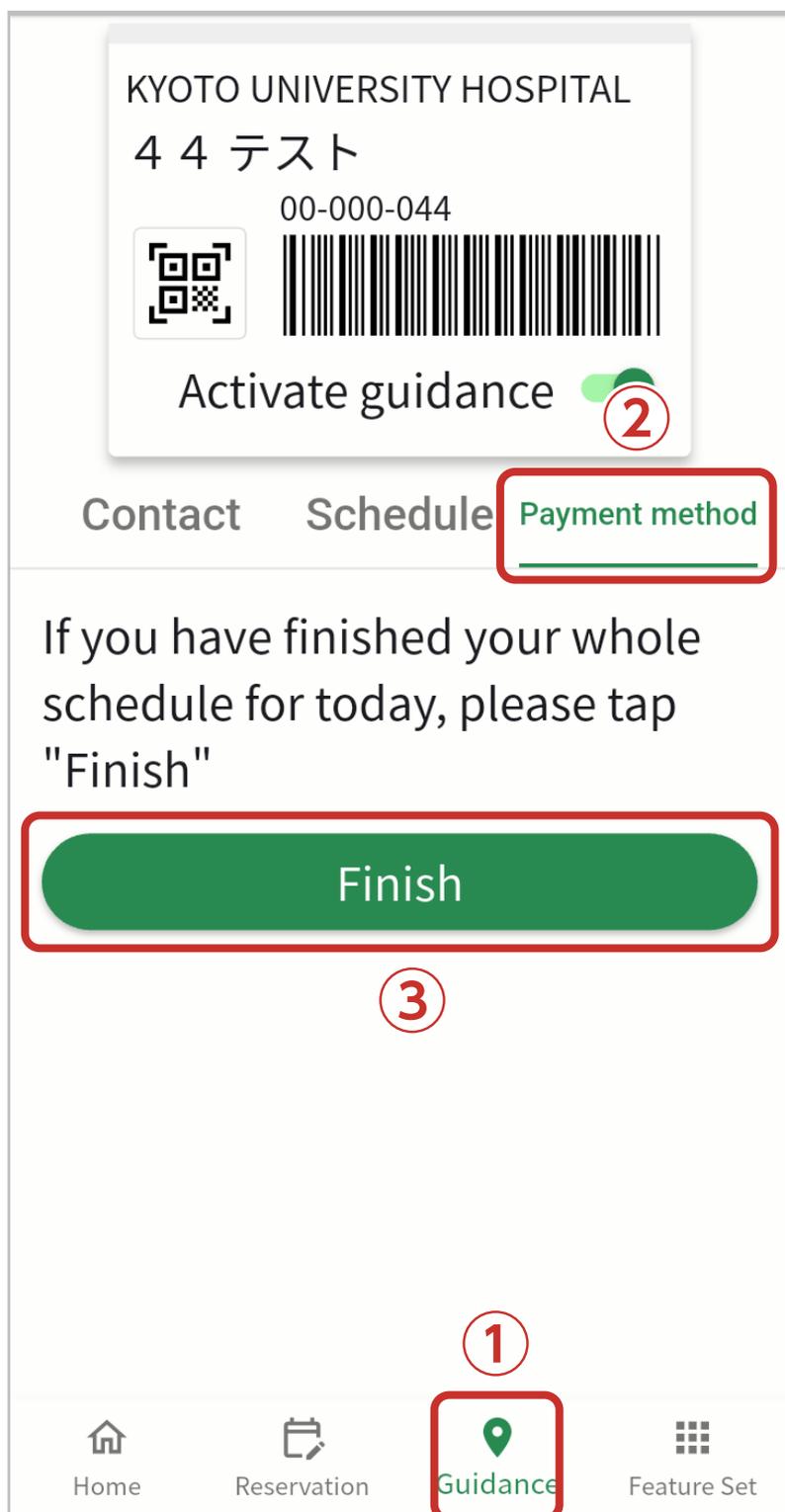
By tapping "Reception" and turning on "Active guidance," you will receive guidance notifications from this app.

Also, when a patient guidance message is sent, a response option such as "OK" will be displayed depending on the message.

Please follow the messages to move to the waiting area or examination room.

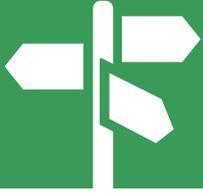


## Completion of Medical Examination and Tests



Once all of today's examinations and tests are complete,

- ① The "Guidance" menu
- ② The "Payment Method" tab
- ③ tap "Finish"



## Payment (Selection of Payment Method)

< Back Consultation/examinat...

Please select a payment method

Express Payment and Rakuda Payment can only be selected by eligible customers. If you have applied for both and would like to change your payment method, please contact the counter.

On site payment

Express Payment

Rakuda Payment

**Please select one.**

**For those paying on-site**

**For those using Express Payment**

Please go to counter No. 6.

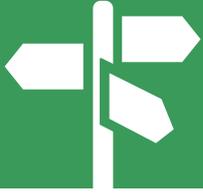
**For those using Rakuda Payment**

Please drop your accounting card into the collection box.

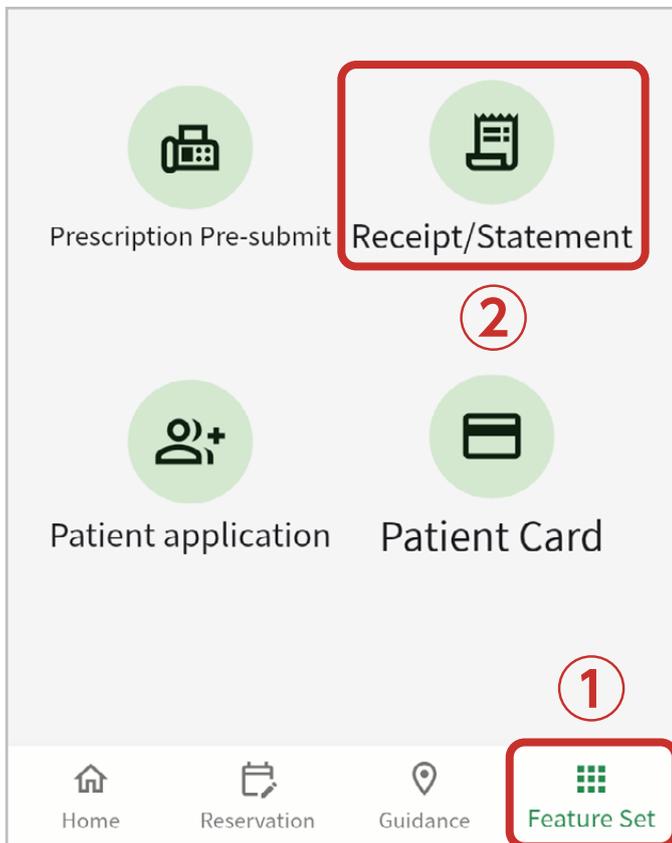
**Note:** that some payment methods may not be available depending on your specific conditions.

### Post-Payment via Rakuda Accounting

By registering your credit card with the Rakuda post-payment system, you can go home immediately after your appointment without having to stop at the payment counter.



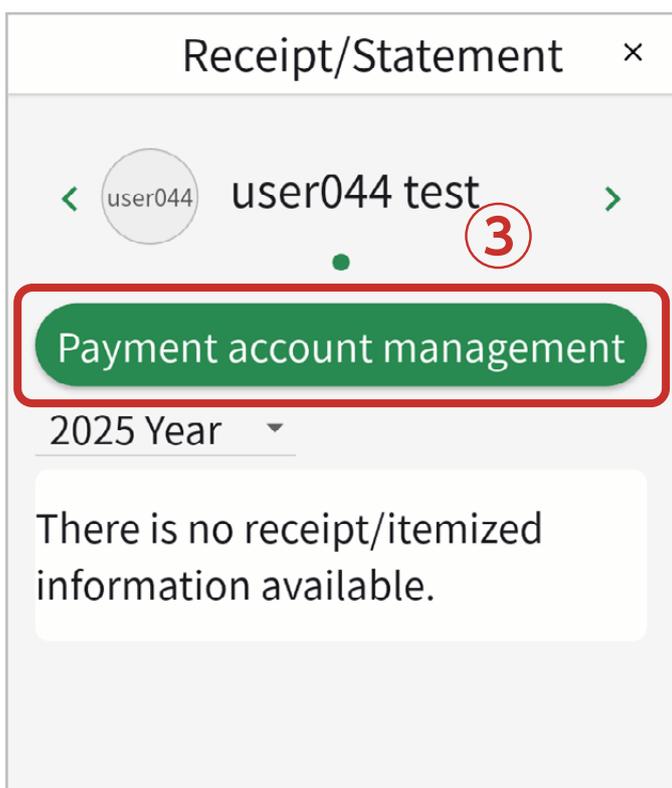
## How to Register for Rakuda Payment



- ① Tap on "Receipts/Statement" from the "Feature Set" tab.
- ② Tap on "Payment account management."
- ③ Tap on "Register Rakuda Payment account."
- ④ After reading the Terms of Use, tap the button labeled "利用規約に同意の上、登録する".

**Note:** In Register Rakuda Payment account Page, you can only read in Japanese, not English.

"利用規約に同意の上、登録する" means  
"I agree to the Terms of Use and will register" in English.



### KYOTO UNIVERSITY HOSPITAL

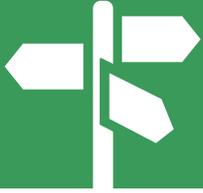
For information about credit services for deferred payment, please refer to our website.

[Accounting/Payment | Consultations \(Outpatients\) | KYOTO UNIVERSITY HOSPITAL](#)

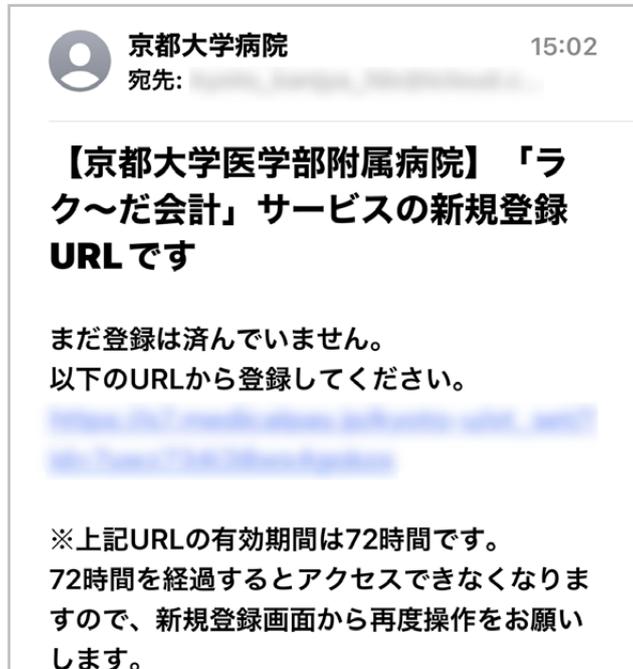
④

Register Rakuda Payment account

By registering for a Rakuda Payment account, you will no longer have to wait for billing



## How to Register for Rakuda Payment (Continued)



Tapping the link in the email will take you to the registration screen. Please follow the on-screen instructions to complete the process.

Once registration is complete, you will receive a confirmation email at your registered email address.

