

# Medical Avenue

## Pre-Verify your health insurance information via the My Number Card



When pre-Verifying your health insurance information, you can use your My Number Card (as a Health Insurance Certificate). To use this feature, you must have the Mynaportal App installed.

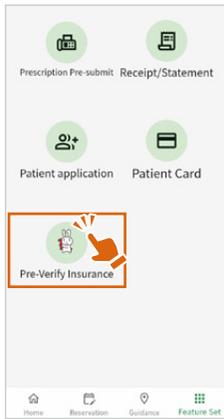
Android



iOS



- By tapping "Retrieve From Mynaportal" from the "Feature Set" tab, you can pre-upload your health insurance information via your My Number Card (as a Health Insurance Certificate), as well as any public and/or elderly medical recipient certificates. You can re-upload your documents from this menu as well, even if there are missing documents from a previous upload, as long as it's within the specified period.



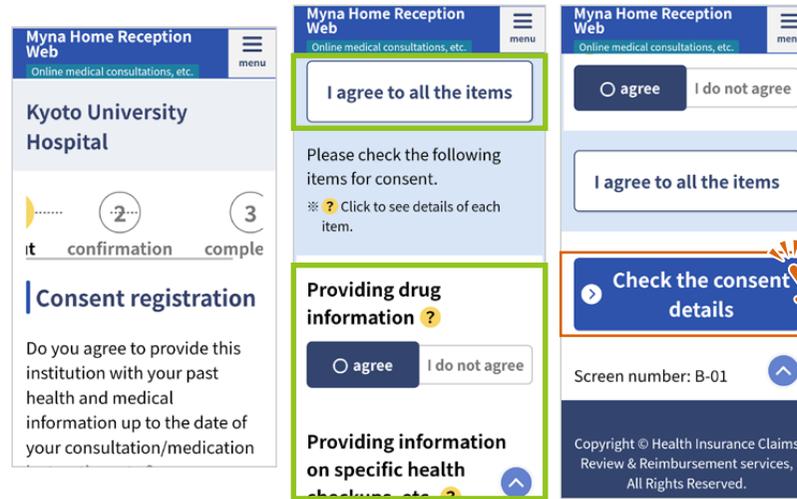
Even if you choose to obtain information from Mynaportal, you will still need to upload a photo of your public expense certificate if you have one.

- Use My Number Card
- Take a photo of the Certificate of Eligibility (Shikaku Kakuninsho) (Do not use My Number Card)

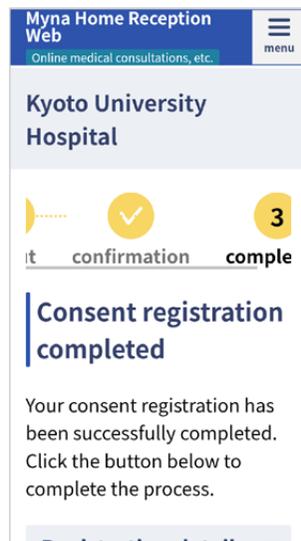
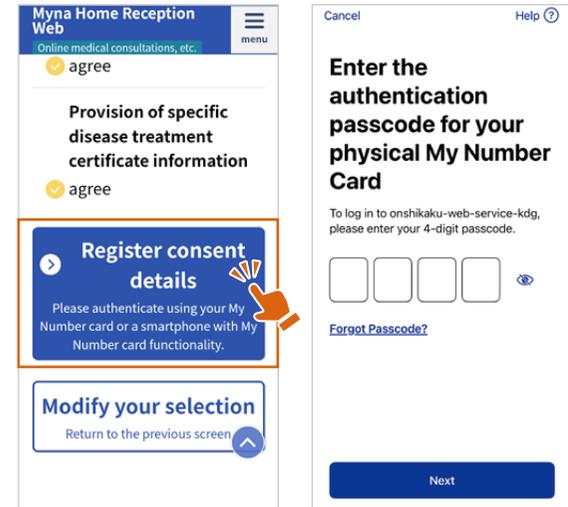
前処理日時:

**Retrieve From "Mynaportal"**

- Tap the "Retrieve From "Mynaportal" button to go to the consent registration screen. You can either select "I agree to all the items" or select your consent for each individual item. Then, tap "Check the consent details" button.



- After you have made your consent selections, tap "Register consent details" and follow the on-screen instructions to complete the authentication with your My Number Card.

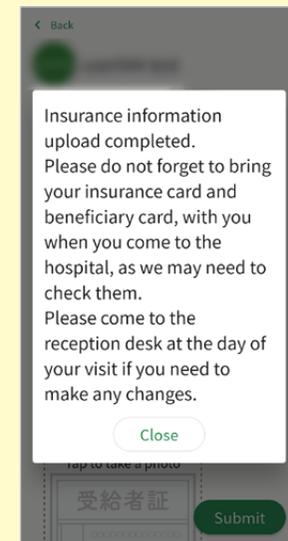
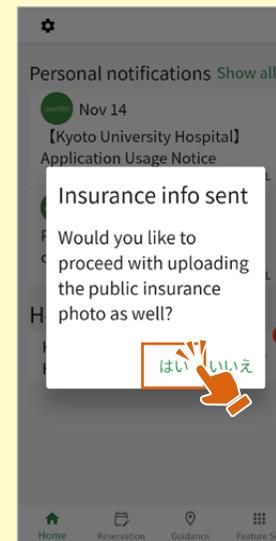


- After the completion screen is displayed, slide the screen down and tap "Complete the procedure". This will automatically transition you back to the Medical Avenue app.

**If you use public medical expenses**, you must also upload an image of your public expense certificate. Tap this button to proceed with the upload.

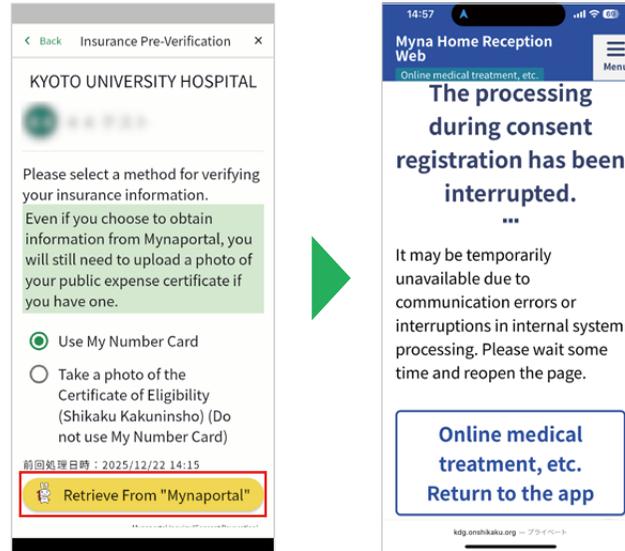
### Individuals with Public Medical Expenses

If you use public medical expenses, tap "はい (Yes)" on the popup and upload an image of your public expense certificate.

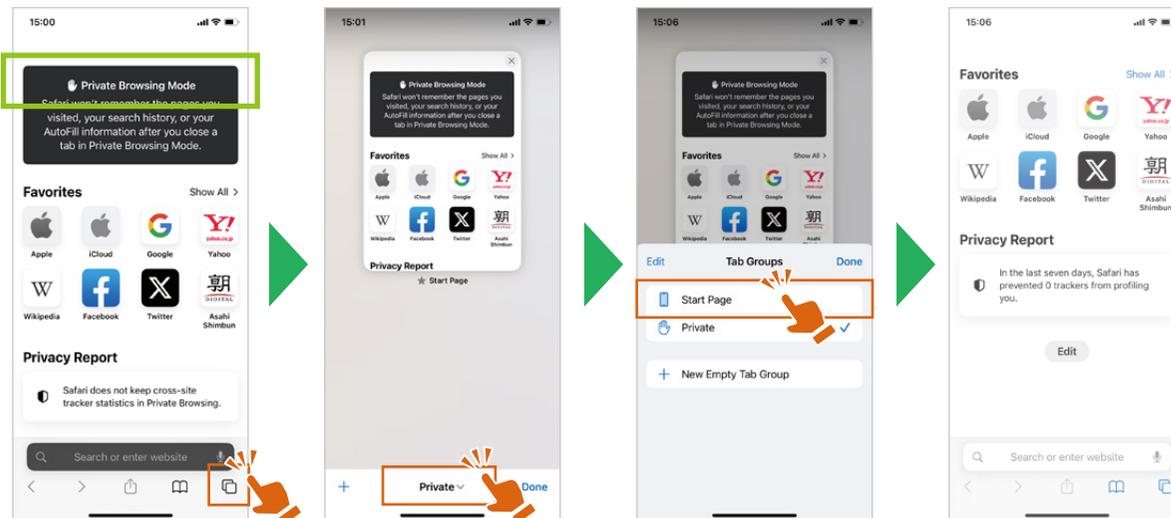


### 1.

If 'The processing during consent registration has been interrupted.' is displayed on the consent registration screen.



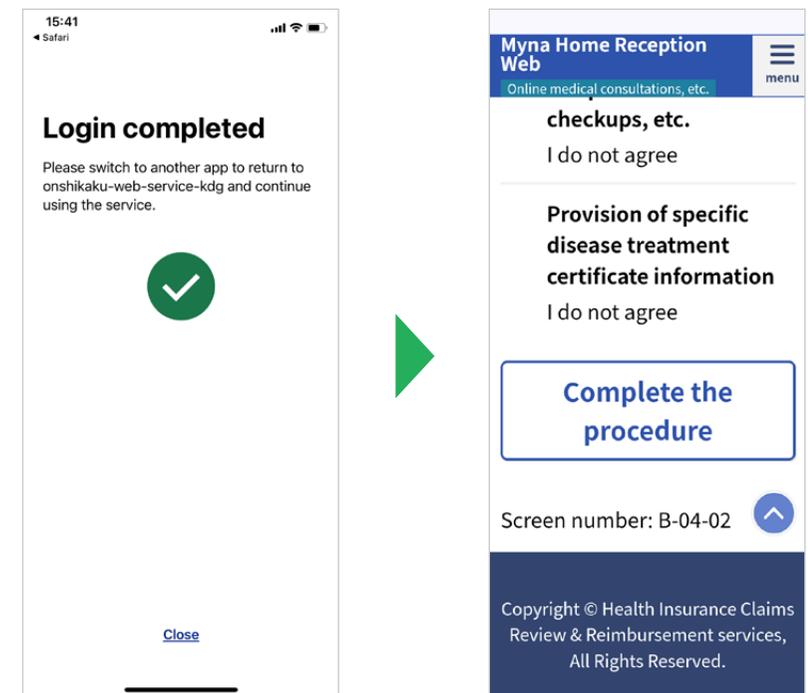
Please check whether your browser is in 'Private Browsing' mode. If it is in Private Browsing mode, please switch to normal mode and pre-verify your health insurance information again.



### 2.

#### Instructions/Screenshots for iPhone Users

If you are using an iPhone, please return to the browser after reading your My Number Card (Individual Number Card) to complete the procedure.



**Note:** The screen displayed after the reading process may vary in part.