



How to Check In / Registration Method



Even if you use the app, please bring your patient registration card as it may be required.

KYOTO UNIVERSITY HOSPITAL
Taro Yamada
00-000-355

QR code and barcode

②

Contact Schedule Payment

🔊 Reception 16:48
You have arrived at the hospital.
Please select Receive.

9:00 | 病理診断科
Consultation

③

Reception

①

Home Reservation Guidance Feature Set

Please keep your smartphone's Bluetooth turned on and Location Services set to "Always Allow" while you are in the hospital.

When you enter the hospital, a notification will be sent to your smartphone based on your location to confirm your arrival.

- ① Go to the "Guidance" menu.
- ② Tap on the "Contact" tab and check the reception guide displayed there.
- ③ Tap "Reception"

Note1: You cannot check in before 8:15 AM.

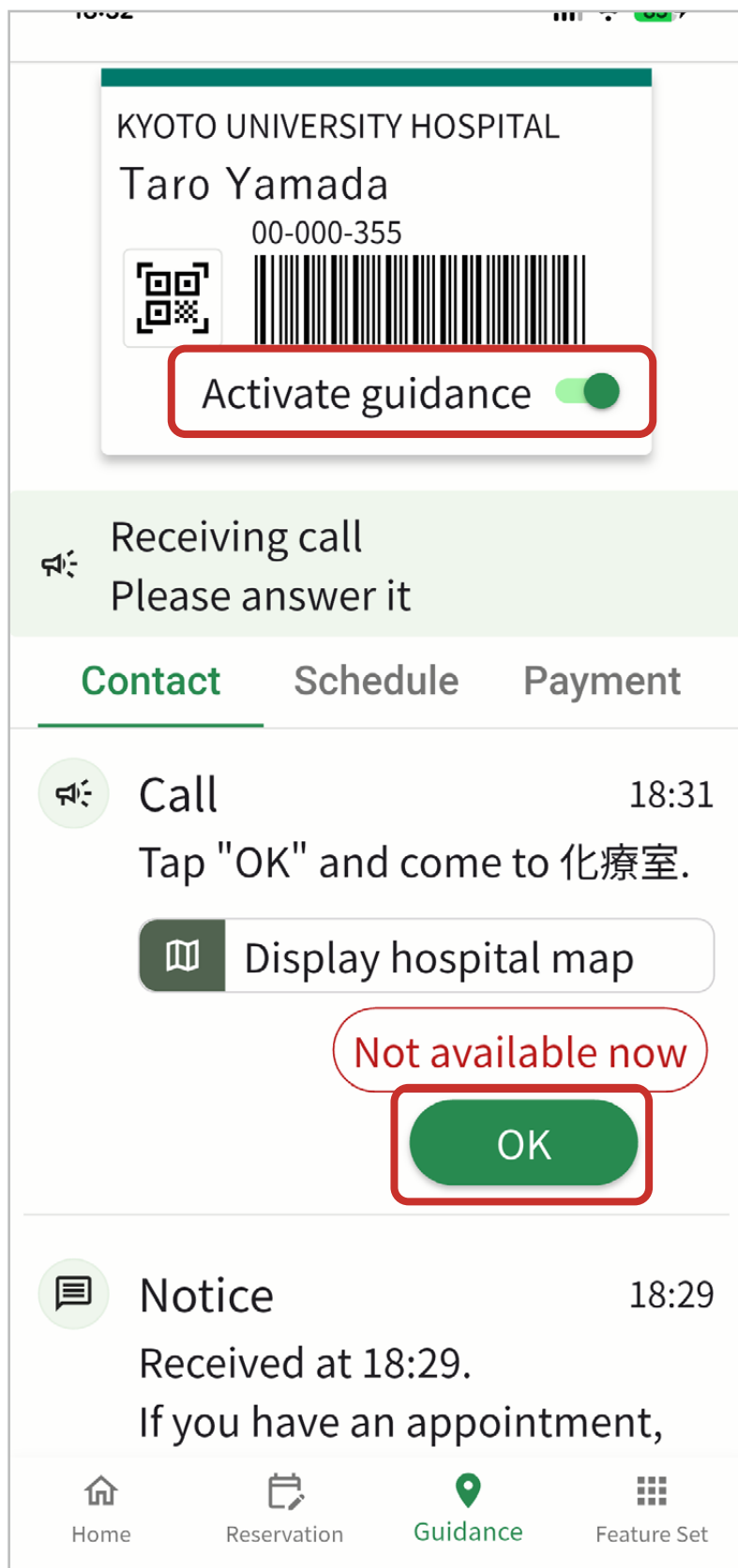
Note2: A message will appear if your health insurance card has not been verified.

Please have it checked at the insurance verification counter.

Note3: Please note that various tests such as blood tests, urine tests, and radiology exams require a separate check-in at their respective reception desks.



Medical Examination and Test Guide



By tapping "Reception" and turning on "Active guidance," you will receive guidance notifications from this app.

Also, when a patient guidance message is sent, a response option such as "OK" will be displayed depending on the message.

Please follow the messages to move to the waiting area or examination room.



Completion of Medical Examination and Tests

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Activate guidance ☒

Contact Schedule **Payment**

If all of today's consultations and tests are completed, please tap 'proceed to payment'

proceed to payment

1

Home Reservation **Guidance** Feature Set

Once all of today's examinations and tests are complete,

- ① The "Guidance" menu
- ② The "Payment" tab
- ③ tap "Finish"



Payment (Selection of Payment Method)

[< Back](#) Consultation/examinat...

Please select a payment method

Express Payment and Rakuda Payment can only be selected by eligible customers. If you have applied for both and would like to change your payment method, please contact the counter.

On site payment

Express Payment

Rakuda Payment

Please select one.

For those paying on-site

For those using Express Payment

Please go to counter No. 6.

For those using Rakuda Payment

Please drop your accounting card into the collection box.

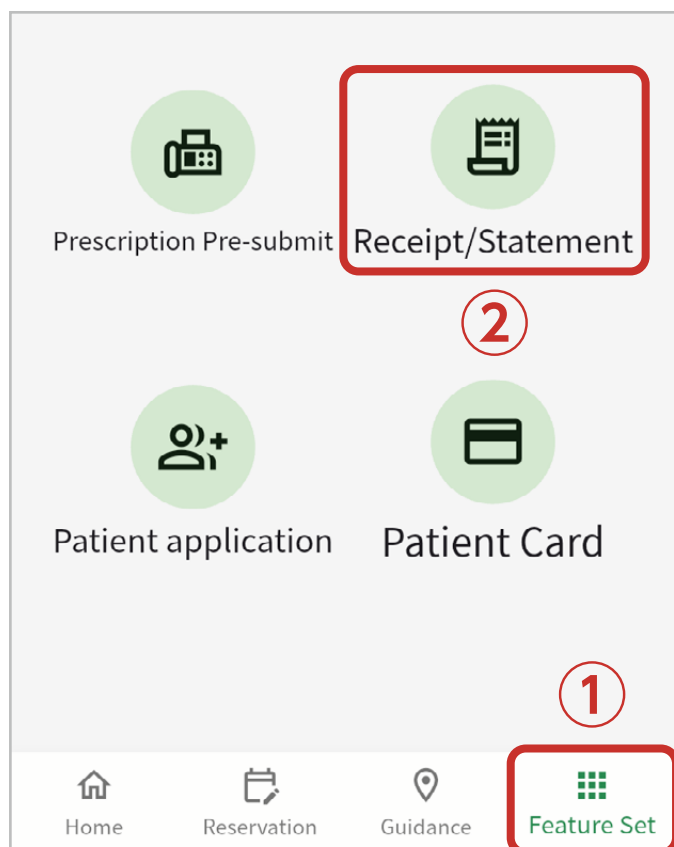
Note: that some payment methods may not be available depending on your specific conditions.

Post-Payment via Rakuda Accounting

By registering your credit card with the Rakuda post-payment system, you can go home immediately after your appointment without having to stop at the payment counter.



How to Register for Rakuda Payment

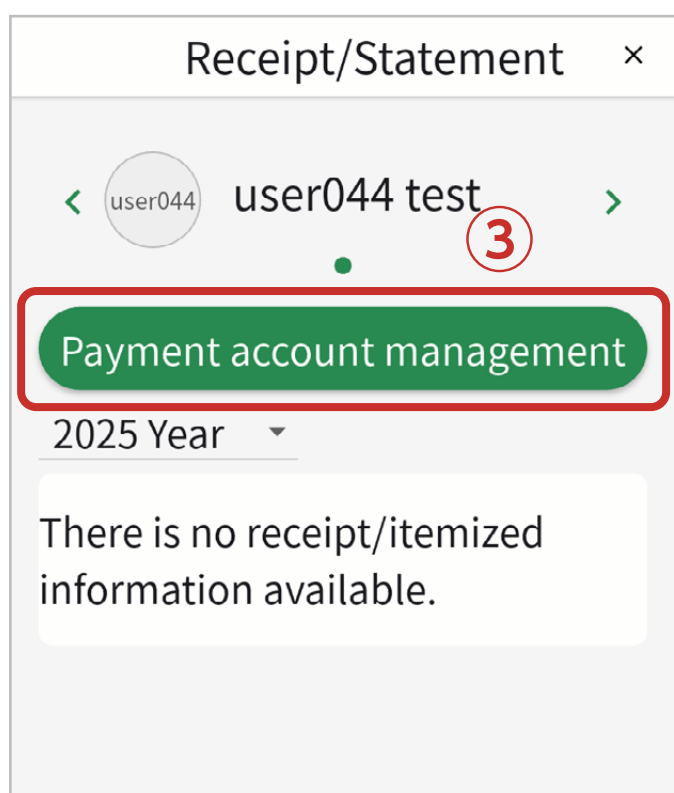


- ① Tap on "Receipts/Statement" from the "Feature Set" tab.
- ② Tap on "Payment account management."
- ③ Tap on "Register Rakuda Payment account."
- ④ After reading the Terms of Use, tap the button labeled "利用規約に同意の上、登録する".

Note: In Register Rakuda Payment account Page, you can only read in Japanese, not English.

"利用規約に同意の上、登録する" means

"I agree to the Terms of Use and will register" in English.



KYOTO UNIVERSITY HOSPITAL

For information about credit services for deferred payment, please refer to our website.

[Accounting/Payment | Consultations \(Outpatients\) | KYOTO UNIVERSITY HOSPITAL \(\)](#)

④

Register Rakuda Payment account

By registering for a Rakuda Payment account, you will no longer have to wait for billing



How to Register for Rakuda Payment (Continued)

 京都大学病院
宛先: [Redacted]

15:02

【京都大学医学部附属病院】「ラク〜だ会計」サービスの新規登録URLです

まだ登録は済んでいません。
以下のURLから登録してください。

[Redacted URL]

※上記URLの有効期間は72時間です。
72時間を経過するとアクセスできなくなりますので、新規登録画面から再度操作をお願いします。

Tapping the link in the email will take you to the registration screen.
Please follow the on-screen instructions to complete the process.

Once registration is complete, you will receive a confirmation email at your registered email address.

15:03
◀ メール

 京都大学医学部附属病院
KYOTO UNIVERSITY HOSPITAL

利用申込

患者情報

診察券番号

[00000355](#)

患者氏名

テスト 355

患者氏名カナ

ホンバン テスト

生年月日

1936年11月11日

性別