Medical Avenue Steps for Using the App

Beginning

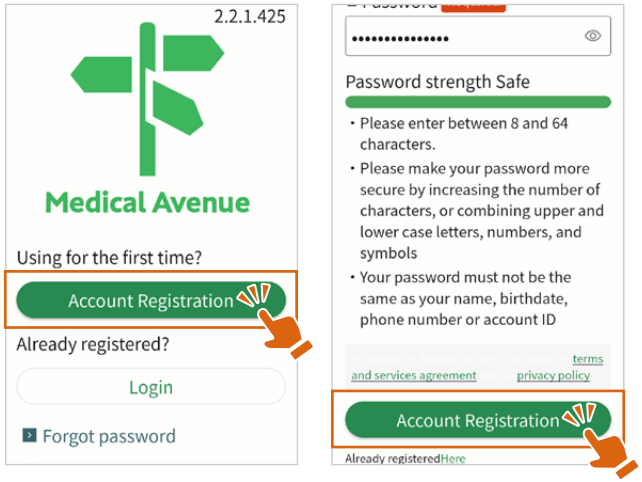
Scan the QR code on the right, or search for "Medical Avenue" on the Google Play Store or App Store to install the app.

Android

iOS

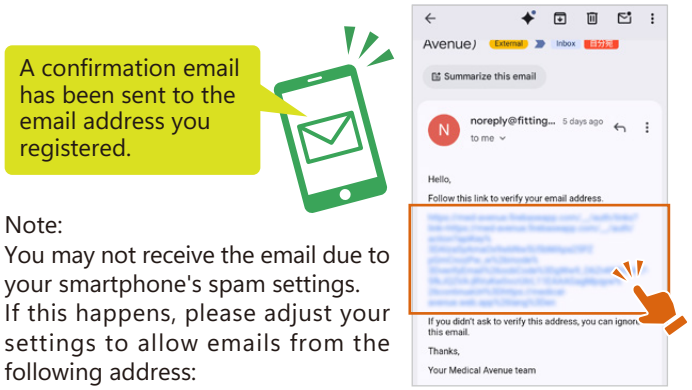
1.

Tap "Account Registration" and enter your email address and password. Once you've entered the information, tap the "Account Registration" button.



2.

You will receive a confirmation email at the registered email address. Tap the URL link in the email to authenticate your phone number.

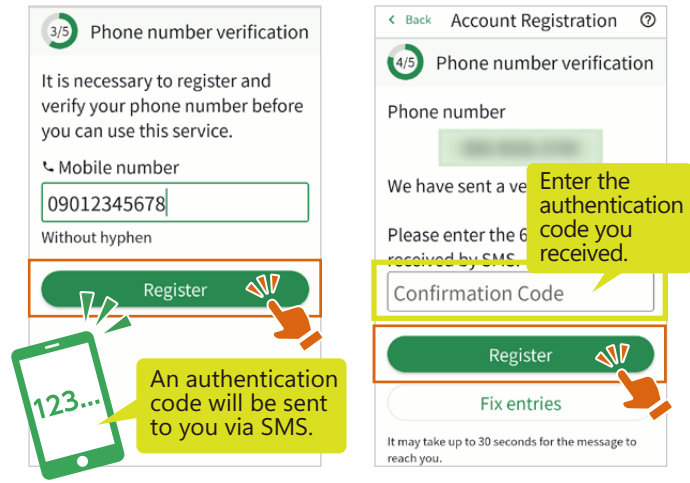


Note:
You may not receive the email due to your smartphone's spam settings.
If this happens, please adjust your settings to allow emails from the following address:

noreply@fittingcloud.net
yoyakuinfo@kuhp.kyoto-u.ac.jp

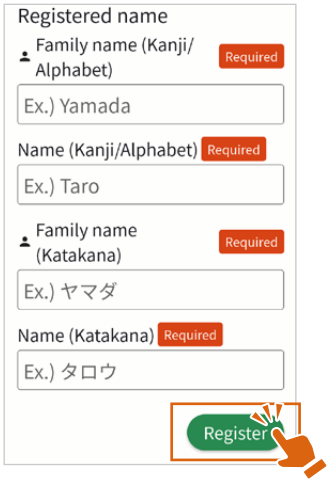
3.

Enter your mobile phone number.
Enter the authentication code sent via SMS and tap the "Register" button.



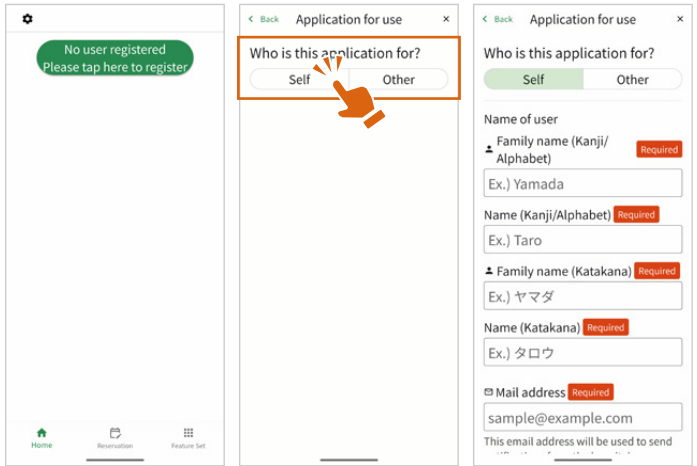
4.

Enter your name and tap the "Register" button.



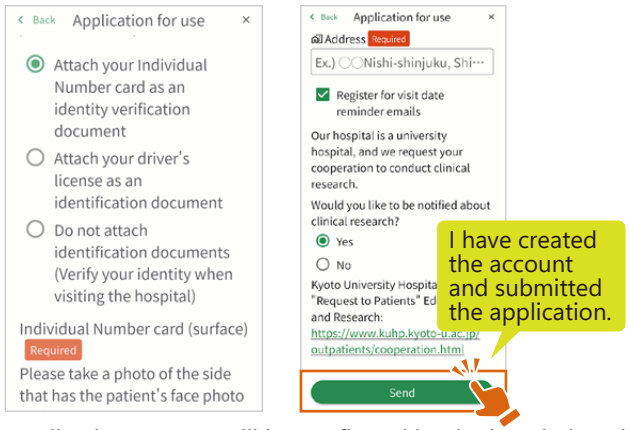
5.

Enter the patient number and the patient information registered with the hospital.



6.

Attach an image of your My Number Card or driver's license* and tap "Register." (If you do not have these, please visit the app counter at the hospital.)

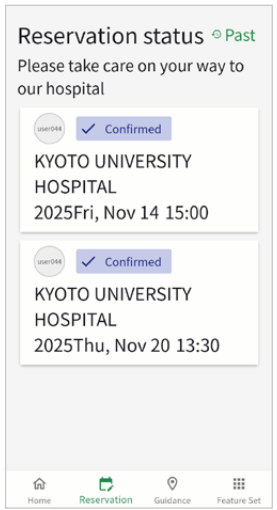


The application content will be confirmed by the hospital, and then the official registration will be completed. Once the official registration is finished, a "Identity Confirmed" notification will be sent to the app, and you will be able to use all the functions within the app.

Medical Avenue

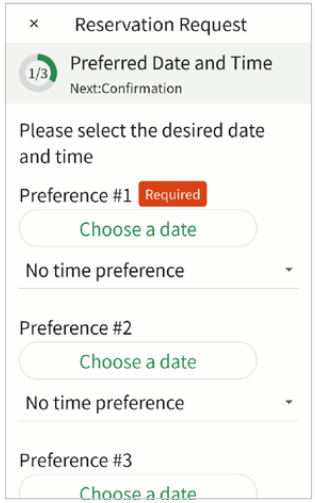
Steps for Using the App

Check appointment status



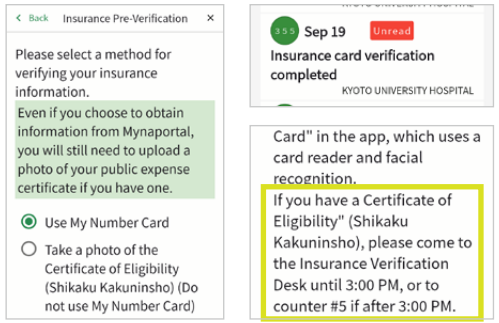
You can check appointments for medical examinations and tests.

Request to change appointment



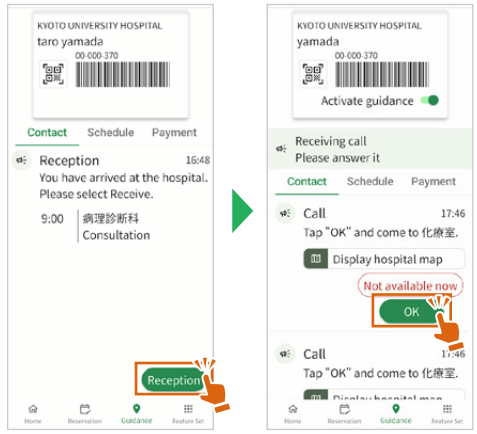
You can request an appointment change through the app.

Checking Your Health Insurance Information



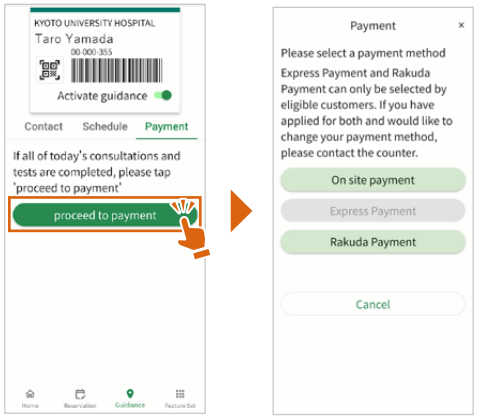
You can upload your health insurance information via your My Number Card (as a Health Insurance Certificate) before your appointment. If your insurance information has not been confirmed by the time of your appointment, you will be directed to the insurance counter.

Check-in to Examination/ Test Guidance and Calling



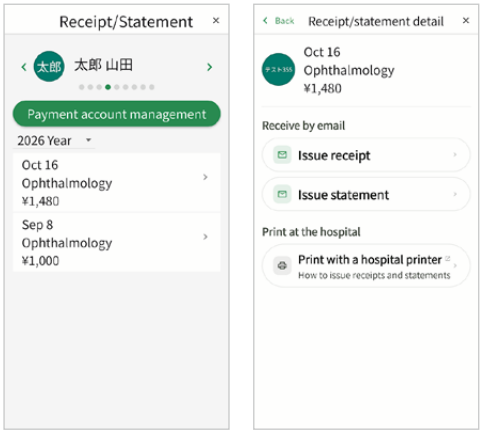
When you enter the hospital on the day of your scheduled examination or test, a check-in screen will appear. After check-in, you'll be guided to your appointment and called when it's your turn.

Completion of Medical Examination and Tests Selection of Payment Method



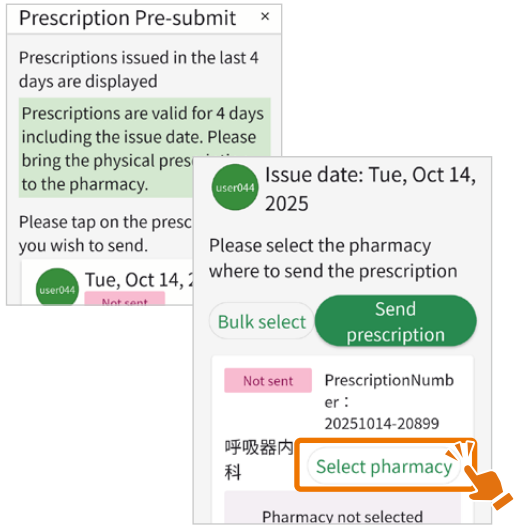
Once you have completed all your scheduled consultations and examinations for the day, you can register for payment and select your preferred payment method.

Post-payment via Rakuda Payment



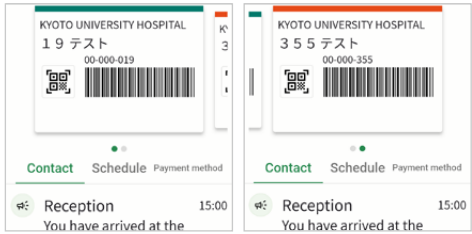
If you pre-register a credit card with the Rakuda Payment post-payment system, you can go home immediately after your appointment without stopping at the payment counter. Once the credit card payment is processed, you will be able to print your receipt and detailed statement.

Faxing a Prescription to a Pharmacy



You can fax prescription data from your smartphone to a pharmacy in advance.

Various Registration Methods are Available



You can register multiple patients on a single smartphone (e.g., both yourself and your minor child are patients at Kyoto University Hospital).

- You can register both yourself (Patient A) and your child (Patient B) on your own smartphone (account).

A single patient can be registered on different smartphones (e.g., a minor child is the patient, and during a visit, either parent can be the accompanying person).

- It is possible to register a child (the same patient) on both the mother's smartphone (Account A) and the father's smartphone (Account B).